Digital Access Standard

Supporting government agencies to minimise and consolidate access points.

Version 1.0

1	Understand how your users access services	Make the most of existing access points by understanding where users already go to access digital government services.
2	Define your service offering	Understand what capabilities are needed to support the new service.
3	Use the AGA to find reusable platforms and capabilities	Use the AGA to discover existing capabilities available for reuse, and requirements that apply to new services.
4	Follow the decision-making framework	Apply decision-making criteria to apply a consistent approach to evaluating if a new access point is required.
5	Engage with delivery partners	Engage with delivery partners to establish a successful, collaborative and trusted partnerships.